



Financial Policy and Disclosure

The Financial Policy and Disclosure is to help us provide the most efficient and reasonable health care services. Therefore, it is necessary for us to have a Financial Policy and Disclosure stating our requirements for payment for services provided to patients.

Patients are responsible for the payment of all services provided by Core Care, PLLC.

Self-Pay Policy

- If you are a self pay patient, you will be required to pay for the visit before services are rendered.
- In addition, any remaining balance on your account will be collected after the visit.
- If you are a self pay concierge program member you will be required to setup autopay in our payment system for your monthly membership dues.

Insurance Policy

- We do not bill insurance policies for services provided by Core Care, PLLC.
- If you have insurance, upon request, we may provide you with a super bill for you to submit to your insurance company. Core Care, PLLC does not guarantee any reimbursement to you by your insurance company, we provide super bills only as a courtesy to you.

Third Party Referrals

- If Core Care, PLLC practitioners refer you to a third party for services Core Care is not responsible for ANY payment to that third party nor does Core Care guarantee a successful outcome for any third party.
- You will be responsible for the cost of ALL third party services including, but not limited to referrals for lab work, specialist, second opinions, and ANY other services provider that you are referred to.

Overdue and Credit Balances

- All over-due patient balances will be sent to collections, and services suspended.
- All accounts sent to collections will be charged a \$25 collection fee in addition to the account balance.

Divorce or Custody Case Policy

- The parent or guardian who brings the patient into our office will be held financially responsible, regardless of the provisions in the divorce decree, or who has custody, or who has the insurance.

To help in this policy, we ask that you assist us by:

1. Providing us with current and updated information on yourself
2. Presenting an updated photo identification card.
3. Making the appropriate payment at the time of service, or being up to date with your concierge program membership dues if you are a concierge program member.